

## **Terms and Conditions Policy**

### **Introduction**

1. This website can be accessed at [www.womenofreverence.co.za](http://www.womenofreverence.co.za), (the “Website”) and is owned and operated by Women Of Reverence Pty Ltd.
2. These Website Terms and Conditions (“Terms and Conditions”) govern the ordering, sale and delivery of Goods, and the use of the Website.
3. These Terms and Conditions are binding and enforceable against every person that accesses or uses this Website (“you”, “your” or “user”), including without limitation each user who registers as contemplated below (“registered user”). **By using the Website and by clicking on the “Register Now” button on the Website, as may be applicable, you acknowledge that you have read and agree to be bound by these Terms and Conditions.**
4. The Website enables you to shop online for an extensive range of goods including Books, Devotional Books, Bible Studies Workbooks, Bibles, Christian Videos and more (“Goods”).

### **Important Notice**

1. These Terms and Conditions apply to users who are consumers for purposes of the Consumer Protection Act, 68 of 2008 (the “CPA”).
2. If there is any provision in these Terms and Conditions that you do not understand, it is your responsibility to ask Women of Reverence to explain it to you before you accept the Terms and Conditions or continue using the Website.
3. Nothing in these Terms and Conditions is intended or must be understood to unlawfully restrict, limit or avoid any right or obligation, as the case may be, created for either you or Women of Reverence in terms of the CPA.
4. Women of Reverence permits the use of this Website subject to the Terms and Conditions. By using this Website in any way, you shall be deemed to have accepted all the Terms and Conditions unconditionally. You must not use this Website if you do not agree to the Terms and Conditions.

### **Returns**

1. Please refer to our Returns Policy for more information about returning products (and related refunds and repairs) [here](#). The Returns Policy is incorporated by reference (which means that it forms part of these Terms and Conditions).
2. Cancellations, charges and refunds  
You have 12 hours from the time you have made payment to cancel your order. After which point you can not cancel your order. Please note that we only refund to the payment method that you originally used – i.e. payment by credit card will be refunded to the same credit card, payment by EFT or COD (cash on delivery) will be refunded to your nominated bank account.
3. Please note that all refunds will not be paid in full. If you cancel an order that is already paid-for you will incur a handling fee from our third party gateway payment partner (Payfast/Yoco ???).

## Registration and use of the website

1. Only registered users may order Goods on the Website.
2. To register as a user, you must provide a unique username and password and provide certain information and personal details to Women of Reverence will need to use your unique username and password to access the Website in order to purchase Goods.
3. You agree and warrant that your username and password shall: be used for personal use only; and not be disclosed by you to any third party.
4. For security purposes you agree to enter the correct username and password whenever ordering Goods, failing which you will be denied access.
5. **You agree that, once the correct username and password relating to your account have been entered, irrespective of whether the use of the username and password is unauthorized or fraudulent, you will be liable for payment of such order, save where the order is cancelled by you in accordance with these Terms and Conditions.**
6. You agree to notify Women of Reverence immediately upon becoming aware of or reasonably suspecting any unauthorized access to or use of your username and password and to take steps to mitigate any resultant loss or harm.
7. **By using the Website you warrant that you are 18 (eighteen) years of age or older and of full legal capacity. If you are under the age of 18 (eighteen) or if you are not legally permitted to enter into a binding agreement, then you may use the Website only with the involvement and supervision of your parent or legal guardian. If your parent or legal guardian supervises you and gives his/her consent, then such person agrees to be bound to these Terms and Conditions and to be liable and responsible for you and all your obligations under these Terms and Conditions.**
8. You agree that you will not in any way use any device, software or other instruments to interfere or attempt to interfere with the proper working of the Website. In addition, you agree that you will not in any way use any robot, spider, other automatic devices, or manual process to monitor, copy, distribute or modify the Website or the information contained herein, without the prior written consent from an authorized Women of Reverence representative (such consent is deemed given for standard search engine technology employed by Internet search websites to direct Internet users to this Website).
9. You may not use the Website to distribute material which is defamatory, offensive, contains or amounts to hate speech or is otherwise unlawful.
10. You may not in any way display, publish, copy, print, post or otherwise use the Website and/or the information contained therein without the express prior written consent of an authorized Women of Reverence representative.

## Conclusion of sales and availability of stock

1. Registered users may place orders for Goods, which Women of Reverence may accept or reject. Whether or not Women of Reverence accepts an order depends on the availability of Goods, correctness of the information relating to the Goods (including without limitation the price) and receipt of payment or payment authorization by Women of Reverence for the Goods.
2. Adding a product to your cart, or completing your order for any product without paying for it, does not reserve the item for you. Women of Reverence must receive payment otherwise the order will be cancelled.
3. **NOTE: Women of Reverence will indicate the acceptance of your order by delivering the Goods to you and only at that point will an agreement of sale between you and Women of Reverence come into effect (the "Sale"). This is regardless of any communication from Women of Reverence stating that your order or payment has been confirmed. Women of Reverence will indicate the rejection of your order by cancelling it and, as soon as possible thereafter, refunding you for any amount already paid.**
4. Prior to delivery or your collection of the Goods, you may only cancel an order within 12 hours from when you made payment. Provided you do so before receiving a dispatch or delivery notice. After delivery or your collection of the Goods, you may return the Goods only in accordance with the Returns Policy.
5. Placing Goods in a Wishlist or shopping basket without completing the purchase cycle does not constitute an order for such Goods, and as such, Goods may be removed from the shopping basket if stock is no longer available or the price thereof might change without notice to you. You cannot hold Women of Reverence liable if such Goods are not available or are not available at the particular price when you complete or attempt to complete the purchase cycle at a later stage.

6. **You acknowledge that stock of all Goods on offer is limited and that pricing may change at any time without notice to you. In the case of Goods for sale by Women of Reverence.**
7. **Women of Reverence will take all reasonable efforts to monitor stock levels and ensure that when stock is no longer available, that offers thereof are discontinued on the Website. However, we cannot guarantee the availability of stock. When Goods are no longer available after you have placed an order, Women of Reverence will notify you and you will be entitled to a refund of any amount already paid by you for such Goods.**
8. **Women of Reverence relies on inventory information supplied by their suppliers and Women of Reverence accordingly bears no liability for any inaccuracies in the information supplied to it.**

### **Payment**

1. All orders will be processed only after payment has been made, until then, the order will remain in the system but not be processed until payment is made. You have 48 hours from when your order is placed to make a payment, after which point your order will be cleared of our system.
2. We are committed to providing secure online payment facilities. All transactions are encrypted using appropriate encryption technology.
3. Payment for Goods from Women of Reverence can be made via –
  1. debit card;
  2. credit card: where payment is made by credit card, we may require additional information in order to authorize and/or verify the validity of payment. In such cases we are entitled to withhold delivery until such time as the additional information is received by us and authorization is obtained by us for the amounts. If we do not receive authorization your order for the Goods will be cancelled. **You warrant that you are fully authorized to use the credit card supplied for purposes of paying the Goods. You also warrant that your credit card has sufficient available funds to cover all the costs incurred as a result of the services used on the Website;**
  3. Instant EFT;
  4. Online payment gateway such as Payfast.
  4. You may contact us via our contact us page to obtain a full record of your payment. We will also send you email communications about your order and payment.
  5. Once you have selected your payment method you will be directed to a link to a secure site for payment of the applicable purchase price for the Goods.

### **Delivery of Goods**

1. Women of Reverence offers only one (1) method of delivery of Goods to you. Delivery via courier
2. Our delivery charges are subject to change at any time, without prior notice to you, so please check the FAQs for the most up-to-date information. You will see the applicable delivery charges in your cart when you check out.
3. Where it accepts your order, Women of Reverence will deliver the Goods to you as soon as reasonably possible, but no later than 30 (thirty) days of receipt of your payment (“Delivery Period”). We will notify you if we are unable to deliver the Goods during the Delivery Period.
4. Women of Reverence’ obligation to deliver a product to you is fulfilled when we deliver the product to the physical address nominated by you for delivery of the order. **Women of Reverence is not responsible for any loss or unauthorized use of a product after it has delivered the product to the physical address nominated by you.**

## **Errors**

1. We shall take all reasonable efforts to accurately reflect the description, availability, purchase price and delivery charges of Goods on the Website. However, should there be any errors of whatsoever nature on the Website (which are not due to our gross negligence), we shall not be liable for any loss, claim or expense relating to a transaction based on any error, save – in the case of any incorrect purchase price – to the extent of refunding you for any amount already paid, or otherwise as set out in the Returns Policy.

## **Daily Deals and other discounted Goods**

1. From time to time, we may offer certain Goods at discounted prices as part of a Daily Deal, Bundle Deal or any other temporary deal which are explained below (each a “**Deal**”). These will be subject to certain conditions (as set out in these Terms and/or the Website), which define the scope of the Deal. If you buy a product *within the scope of a Deal*, you will pay the discounted price for that product (the “**Deal Price**”).
2. However, if you buy a product in a manner that falls outside *of the scope of a Deal*, then you will pay the then-current (non-Deal) selling price on the Website (the “**Normal Price**”), for each product that falls outside the scope of the Deal.
3. For example: if you buy more than one product in a Daily Deal, you will pay the Deal Price for the first product, but the Normal Price for all products thereafter. Alternatively, if you buy a product in combination with any other products that together do not constitute a Bundle Deal; you will pay the Normal Price for all such products falling outside the scope of the relevant Deal.

## **Daily Deals**

1. At our discretion, Daily Deals (“**Deals**”) are available daily from 7 am – 23:59pm on weekdays. In addition, please note that Daily Deals have a stock limit and may expire earlier if stock runs out.
2. Daily Deals quantities are limited and as such, after a Daily Deal is sold out, those particular Goods may be available on the Website at their normal selling prices (but no longer as a Daily Deal).
3. We do not guarantee a specific saving. The extent of the Daily Deal or discount is at the sole discretion of Women of Reverence
4. Adding a Daily Deal to your cart, or completing your order for a Daily Deal without paying for it, does not reserve the item for you. Women of Reverence must receive payment from you within 24 hours of you placing your order for a Daily Deal, otherwise, we will cancel your order.
5. Women of Reverence will reserve stock for customers in the order in which it receives payment. Therefore if you pay via EFT, you might not get your item because Women of Reverence may only receive payment from you a few days later, and in the meantime, the Daily Deal might sell out to customers paying immediately.
6. The List Price shown in respect of Daily Deals and other discounted Goods is the recommended retail price suggested to us by the supplier of the relevant product. Where the supplier has not provided a recommended retail price, an estimate may be provided.
7. **By purchasing any Daily Deal, you are also automatically opting in for our Daily Deals newsletter as well as our general newsletter (you may opt-out of these newsletters at any time). Opting out of these newsletters after purchase will not affect the value of the Goods purchased.**

## **Bundle Deals**

8. We may from time to time offer bundle deals for sale on the Website (“**Bundle Deals**”). Each Bundle Deal will consist of two or more products that either we or you (as provided on the Website) have combined together in a single bundle.

9. Any saving or discount resulting from purchasing a Bundle Deal instead of its component products separately may be applied to any of the component products individually in our sole discretion. The actual purchase price (after applying any applicable saving or discount) of each component product will be communicated to you upon checkout and reflected in your order history. This is relevant to the amount that would be refunded to you, if you were to return any product in a Bundle Deal for a refund, in accordance with our Returns Policy.

### **Changes to these Terms and Conditions**

1. Women of Reverence may, in its sole discretion, change any of these Terms and Conditions at any time. It is your responsibility to regularly check these Terms and Conditions and make sure that you are satisfied with the changes. Should you not be satisfied, you must not place any further orders on, or in any other way use, the Website.
2. Any such change will only apply to your use of this Website after the change is displayed on the Website. If you use the Website after such amended Terms and Conditions have been displayed on the Website, you will be deemed to have accepted such changes.

### **Electronic communications**

1. When you visit the Website or send emails to us, you consent to receive communications from us or any of our divisions, affiliates or partners electronically in accordance with our privacy policy as set out in clause 15 above.

### **Ownership and copyright**

1. The contents of the Website, including any material, information, data, software, icons, text, graphics, layouts, images, sound clips, advertisements, video clips, trade names, logos, trade-marks, designs and service marks which are displayed on or incorporated in this Website (“**Website Content**”) are protected by law, including but not limited to copyright and trademark law. The Website Content is the property of Women of Reverence, its advertisers and/or sponsors and/or is licensed to Women of Reverence.
2. You will not acquire any right, title or interest in or to the Website or the Website Content.
3. Any use, distribution or reproduction of the Website Content is prohibited unless expressly authorized in terms of these Terms and Conditions or otherwise provided for in law. To obtain permissions for the commercial use of any Website Content contact us.
4. Where any of the Website Content has been licensed to Women of Reverence, your rights of use will also be subject to any terms and conditions which that licensor or third party imposes from time to time and you agree to comply with such third party terms and conditions.

### **Disclaimer**

1. **The use of the Website is entirely at your own risk and you assume full responsibility for any risk or loss resulting from use of the Website or reliance on any information on the Website.**
2. Whilst **Women of Reverence** takes reasonable measures to ensure that the content of the Website is accurate and complete, Women of Reverence makes no representations or warranties, whether express or implied, as to the quality, timeliness, operation, integrity, availability or functionality of the Website or as to the accuracy, completeness or reliability of any information on the Website. If any such representations or warranties are made by Women of Reverence’s representatives, Women of Reverence shall not be bound thereby.

3. **Women of Reverence disclaims liability for any damage, loss or expenses, whether direct, indirect or consequential in nature, arising out of or in connection with your access to or use of the Website and/or any content therein unless otherwise provided by law.**
4. **Although Goods sold from the Website may, under certain specifically defined circumstances, be under warranty, the Website itself and all information provided on the Website is provided “as is” without warranty of any kind, either express or implied, including, but not limited to, the implied warranties of merchantability, fitness for a particular purpose, completeness, or non-infringement, as may be allowed in law.**
5. Any views or statements made or expressed on the Website are not necessarily the views of Women of Reverence its directors, employees and/or agents.
6. **In addition to the disclaimers contained elsewhere in these Terms and Conditions, Women of Reverence also makes no warranty or representation, whether express or implied, that the information or files available on the Website are free of viruses, spyware, malware, trojans, destructive materials or any other data or code which is able to corrupt, destroy, compromise, disrupt, disable, harm, jeopardize or otherwise impede in any manner the operation, stability, security functionality or content of your computer system, computer network, hardware or software in any way. You accept all risk associated with the existence of such viruses, destructive materials or any other data or code which is able to corrupt, compromise, jeopardize, disrupt, disable, harm or otherwise impede in any manner the operation or content of a computer system, computer network, any handset or mobile device, or your hardware or software, save where such risks arise due to the gross negligence or willful misconduct of Women of Reverence, its employees, agents or authorized representatives. Women of Reverence thus disclaims all liability for any damage, loss or liability of any nature whatsoever arising out of or in connection with your access to or use of the Website.**

### **Limitation of liability**

1. **Women of Reverence cannot be held liable for any inaccurate information published on the Website and/or any incorrect prices displayed on the Website, save where such liability arises from the gross negligence or willful misconduct of Women of Reverence, its employees, agents or authorized representatives. You are encouraged to contact us to report any possible malfunctions or errors**
2. **Women of Reverence SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL LOSS OR DAMAGES WHICH MIGHT ARISE FROM YOUR USE OF, OR RELIANCE UPON, THE WEBSITE OR THE CONTENT CONTAINED IN THE WEBSITE; OR YOUR INABILITY TO USE THE WEBSITE, AND/OR UNLAWFUL ACTIVITY ON THE WEBSITE AND/OR ANY LINKED THIRD PARTY WEBSITE.**
3. **YOU HEREBY INDEMNIFY GOODCRAFT AGAINST ANY LOSS, CLAIM OR DAMAGE WHICH MAY BE SUFFERED BY YOURSELF OR ANY THIRD PARTY ARISING IN ANY WAY FROM YOUR USE OF THIS WEBSITE AND/OR ANY LINKED THIRD PARTY WEBSITE.**

### **Availability and termination**

1. We will use reasonable endeavours to maintain the availability of the Website, except during scheduled maintenance periods, and are entitled to discontinue providing the Website or any part thereof with or without notice to you.
2. **Women of Reverence may in its sole discretion terminate, suspend and modify this Website, with or without notice to you. You agree that Women of Reverence will not be liable to you in the event that it chooses to suspend, modify or terminate this Website other than for processing any orders made by you prior to such time, to the extent possible.**
3. **If you fail to comply with your obligations under these Terms and Conditions, including any incident involving payment of the price of an order for any Goods, this may (in our sole discretion with or without notice to you) lead to a suspension and/or termination of your access to the Website without any prejudice to any claims for damages or otherwise that we may have against you.**
4. **Women of Reverence is entitled, for purposes of preventing suspected fraud and/or where it suspects that you are abusing the Website and/or have created multiple user profiles to take advantage of a**

**promotion or Coupon intended by Women of Reverence to be used once-off by you, to blacklist you on its database (including suspending or terminating your access to the Website), refuse to accept or process payment on any order, and/or to cancel any order concluded between you and Women of Reverence, in whole or in part, on notice to you. Women of Reverence shall only be liable to refund monies already paid by you (see Women of Reverence's Returns Policy in this regard), and accepts no other liability which may arise as a result of such blacklisting and/or refusal to process any order.**

5. At any time, you can choose to stop using the Website, with or without notice to Women of Reverence.

### **Governing law and Jurisdiction**

1. These Terms and Conditions and our relationship and/or any dispute arising from or in connection with these Terms and Conditions shall be governed and interpreted in accordance with the laws of the Republic of South Africa. Your continued use of the Website will constitute your consent and submission to the jurisdiction of the South African courts regarding all proceedings, transactions, applications or the like instituted by either party against the other, arising from any of these Terms and Conditions.
2. In the event of any dispute arising between you and Women of Reverence, you hereby consent to the non-exclusive jurisdiction of the High Court of the Republic of South Africa (Johannesburg Division, Johannesburg) notwithstanding that the quantum in the action or proceedings may otherwise fall below the monetary jurisdiction of that court.

### **Notices**

1. Women of Reverence hereby selects Edenglen Johannesburg its address for the service of all formal notices and legal processes in connection with these Terms and Conditions ("legal address"). Women of Reverence may change this address from time to time by updating these Terms and Conditions.
2. You hereby select the delivery address specified with your order as your legal address, but you may change it to any other physical address by giving Women of Reverence not less than 24 hours notice in writing.
3. Notices must be sent either by hand, prepaid registered post or email and must be in English.

4. All notices sent –

1. by hand will be deemed to have been received on the date of delivery;
2. by prepaid registered post, will be deemed to have been received 10 days after the date of posting;
3. by email will be deemed to have been on the date indicated in the "Read Receipt" notification. **ALL EMAIL COMMUNICATIONS BETWEEN YOU AND US MUST MAKE USE OF THE "READ RECEIPT" FUNCTION** to serve as proof that an email has been received.

5. **Information**

1. For the purposes of the ECT Act, Women of Reverence's information is as follows, which should be read in conjunction with its product descriptions and other terms and conditions contained on the Website:

1. **Full name:** Women of Reverence.co.za owned by Women of Reverence (Pty) Ltd, a private company registered in South Africa with registration number
2. **Main business:** Online retailer
3. **Physical address for receipt of legal service (also postal and street address):** Edenglen, Johannesburg (marked for attention: CEO and Legal)
4. **Phone number:** 0798859406
5. **Email address:** [lusandawor@gmail.com](mailto:lusandawor@gmail.com)

6. Women of Reverence may, in its sole discretion, at any time and for any reason and without prior written notice, suspend or terminate the operation of the Website or the user's right to use the Website or any of its contents subject to us processing any orders then already made by you.

## **General**

1. You may not cede, assign or otherwise transfer your rights and obligations in terms of these Terms and Conditions to any third party.
2. Any failure on the part of you or Women of Reverence to enforce any right in terms hereof shall not constitute a waiver of that right.
3. If any term or condition contained herein is declared invalid, the remaining terms and conditions will remain in full force and effect.
4. No variation, addition, deletion, or agreed cancellation of the Terms and Conditions will be of any force or effect unless in writing and accepted by or on behalf of the parties hereto.
5. No indulgence, extension of time, relaxation or latitude which any party (the "**grantor**") may show grant or allow to the other (the "**grantee**") shall constitute a waiver by the grantor of any of the grantor's rights and the grantor shall not thereby be prejudiced or stopped from exercising any of its rights against the grantee which may have arisen in the past or which might arise in the future.
6. These Terms and Conditions contain the whole agreement between you and Women of Reverence and no other warranty or undertaking is valid unless contained in this document between the parties.